

## The Selma Village Public Sewer District

Selma Village Customers,

Due to serious illness in our billing staff we have recently changed billing providers and encountered some challenges during the process which delayed billing and made information difficult to provide to customers who contacted us. We apologize for any inconvenience or frustration this has caused.

The new billing provider will offer online access to view your account and will soon offer the option to make online payments.

The last bill that we sent out was dated 6/2/20 for your May service. You will be receiving a bill in mid to late September that will include charges for your June, July and August service. This bill will be on a full sheet of paper and will detail all three months charges. There will not be any late charges on this bill. You will have the option to spread your payments for these three months of billing until December of 2020.

Many of you have continued to send in your monthly payments. These will be reflected on the upcoming bill. We will offer payment arrangements to those who need extra time to pay this bill. To request a Payment Arrangement, email us at [info@selmavillagesewerdistrict.com](mailto:info@selmavillagesewerdistrict.com).

Beginning with the bills for September service, your bills will again be in a postcard format. We will work toward a 1st of the month mail date, but it may take a few months to get to that point. Until then, please be sure to check the due date on your bills when they arrive.

You may contact us with questions at [info@selmavillagesewerdistrict.com](mailto:info@selmavillagesewerdistrict.com) or 866-746-9805.

The mailing address is still P.O. Box 322 Crystal City, MO 63019.

Sincerely,

Selma Village Public Sewer District  
P.O. Box 322  
Crystal City, MO 63019